ALB STOCK BROKING PVT. LTD.

Policy to Freeze/Block the Trading Account

Clients may voluntarily freeze/block and unfreeze/unblock their online trading accounts due to suspicious activities. Clients can request account freezing/blocking via email from their registered email ID, SMS from their registered mobile number, our App/website, physical request letter at our branch or HO, or any other legally verifiable mechanism. Dedicated email ID for such requests is stoptrade@albstock.co.in Upon receiving a request, we shall validate it through registered contact details or 2-Factor Authentication, issue an acknowledgement, and freeze/block the account within 15 minutes during trading hours or before the next session if received after hours, while simultaneously cancelling all pending orders. Post-freezing, we shall notify clients via registered mobile number and/or email, providing details of open positions and contract expiry information within one hour. We shall maintain logs of all requests, confirmations, and communications. We are accountable for any trades executed between the time of request receipt and account freezing/blocking if not completed within the prescribed timeline. To unfreeze/unblock an account, upon receipt of request, we shall conduct due diligence, validate the request, and restore access after verification. Freezing/blocking restricts online access but does not impact Risk Management activities or mark the client's UCC as inactive in Exchange records.

Client Code: _________

Client Name: ____________________

Client Sign.: ____________________